



Student Welfare Policy

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1. Introduction

- 1.1. London Churchill College endeavours to deliver more than just education to its students. The College provides an optimum student experience to anyone studying at the institution and it recognises that it has a clear role to play in the welfare of its students;
- 1.2. To achieve this, the College looks beyond the internal academic framework that it provides and supports students with external factors that may affect their experience at the institution;
- 1.3. This Policy should be read in conjunction with the following non-exclusive list of policies and procedures:
 - a) Health and Safety Policy
 - b) Safeguarding and Security Policy
 - c) Student Support and Reasonable Adjustment Policy
 - d) Prevent Policy
 - e) Mitigating Circumstance Policy

2. Policy

- 2.1. London Churchill College offers several services for students to ensure a positive student experience as well as to mitigate against the effects of external obstacles to ensure that these do not affect the academic performance of the students. The services for students range from support initiatives including employability events and disability support, to recreational initiatives including study trips and extracurricular activities; other services of note include multi-faith Prayer Rooms in all of its campuses;
- 2.2. The College uses filtering as a means of restricting access to harmful content on its IT equipment;
- 2.3. The College has a Student Welfare Officer who is dedicated to ensure a safe and fair environment for students during their course at the institution. The Student Welfare service, which provides chaplaincy and pastoral support to students, is accessible to the student body both during and beyond office hours;
- 2.4. Applicants of London Churchill College who declare a disability can meet with the College Registrar to discuss any adjustments the College may make. These could include accommodating their disabilities for entrance exams and agreeing continued additional support for them during the tenure of their programmes;
- 2.5. While personal tutors are allocated to all students to help them in academic matters outside their scheduled sessions, the College also has an administrative team that is available to assist students with other matters outside the academic framework. This may include IT assistance or organising one-to-one sessions with a relevant member of staff or referral to the counselling service.

3. Procedures

- 3.1. Applicants of London Churchill College are provided the opportunities to declare any additional support they might need during the application stage. This allows the College to assess how to best accommodate an applicant's needs and help the applicant's decision to study here. Once admitted, students can have the full support of the College staff in helping them with their additional needs;



- 3.2. Students with declared disabilities are invited to attend a confidential meeting with the College Registrar to work out a Support Agreement Plan that will provide the student with support and opportunities to help them achieve their potential in their chosen courses. The support agreed may include additional time in exams and presentations, extended submission deadlines or permission for technology-aided learning during lectures or extended book borrowing arrangements from the College Library;
- 3.3. The Student Welfare Officer can guide a qualifying student on applying for Disabled Student Allowance (DSA) from Student Finance. Once a student is approved for DSA the Student Welfare Officer can refer the student to a DSA-approved Needs Assessment Centre that will carry out tests with the student to produce an expert report on the needs of the student and how the College can help with the student's needs;
- 3.4. The College maintains regular contact with its relevant Prevent Duty Co-Ordinator who arranges visits to the College campus and helps the College to comply with the duty and provides advice and guidance on risk and on the appropriate response.

4. Student Welfare Service

- 4.1. London Churchill College appreciates that mental health is a significant factor in ensuring the welfare of a student.
- 4.2. The Student Wellbeing Officer is the contact point for learning, advice and support for students' emotional wellbeing and mental health. Through the signposting a student can access various forms of support from a third-party of wellbeing advisers, counsellors and mental health advisers, including MIND;
- 4.3. Students can consult the Student Welfare Officer to book a confidential one-to-one appointment for them with a mental health expert;
- 4.4. Students with a long-term mental illness that has a substantial adverse effect on their ability to carry out normal day-to-day activities are defined as disabled under the Equality Act 2010. The College offers support to students through the support agreement plan and does not discriminate against students with mental health issues, in terms of admission, choice of course and in the operation of education and support services.

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